# A007 Coin Telephone Service

PSC KY. TARIFF 2A Fourteenth Revised Page 1 Cancels Thirteenth Revised Page 1 EFFECTIVE: November 13, 2002

BELLSOUTH
TELECOMMUNICATIONS, INC.
KENTUCKY
ISSUED: October 11, 2002
BY: E.C. Roberts, Jr., President - KY
Louisville, Kentucky

## A7. COIN TELEPHONE SERVICE

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## A7. COIN TELEPHONE SERVICE

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## A7. COIN TELEPHONE SERVICE

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A7.2 Reserved For Future Use (Cont'd)

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## A7. COIN TELEPHONE SERVICE

A7.2 Reserved For Future Use (Cont'd)

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## A7. COIN TELEPHONE SERVICE

A7.2 Reserved For Future Use (Cont'd)

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TELECOMMUNICATIONS, INC.
KENTUCKY
ISSUED: March 3, 1997
BY: E.C. Roberts, Jr., President - KY

Louisville, Kentucky

GENERAL SUBSCRIBER SERVICES TARIFF

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## A7. COIN TELEPHONE SERVICE

## A7.3 Reserved for Future Use

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PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

APR 0 1 1997

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)
BY: Stephand Buy
SECRETARY OF THE COMMISSION

Louisville, Kentucky

#### GENERAL SUBSCRIBER SERVICES TARIFF

PSC KY. TARIFF 2A Tenth Revised Page 7 Cancels Ninth Revised Page 7 EFFECTIVE: November 13, 2002

#### A7. COIN TELEPHONE SERVICE

## A7.4 Access Line Service For Payphone Service Providers Telephones

#### A7.4.1 Definition And Requirements

- A. Access line service for Payphone Service Provider (PSP) Telephones including SmartLine service for PSP Telephones in A107.8 of this Tariff, is an exchange line service provided at the request of a subscriber for telecommunications use by the general public. Exceptions to this service pertaining to inmates served within the confines of penal, correctional or mental institutions is provided in A7.4.7.
  - 1. This access line service is provided on a flat rate basis.
  - This access line service is provided for use with PSP noncoin-operated public telephones or PSP coin-operated public telephones. PSPs telephones that accept coins shall accept coins of various denominations and shall be capable of returning unused coins.
  - 3. Completion of local messages is provided by the Company.
  - The subscriber shall be responsible for the installation, maintenance and operation of PSP telephones used in connection with this service.
  - PSP telephones must be connected to the Company network in compliance with Part 68 of the F.C.C. Rules and Regulations.
  - 6. The service is furnished subject to the condition that all applicable regulations in Section A2. of this Tariff will be adhered to, with the exception of A2.2.l.a. and b., which restrict the use of service and prohibit payment to the customer by another for use of the service.
  - The service is provided for use by the subscriber but may be used by others when so authorized by the subscriber, provided that all such usage is subject to the provisions of this Tariff.
  - This service is not subject to concessions.
  - 9. Suspension of service, as covered in A2.3, is not available to Access Line Service for PSPs including SmartLine® service unless the instrument is total inaccessible to the general public on a temporary basis. In all cases, the decision to permit temporary suspension of service for Access Line Service for PSPs and SmartLine® service rests with the Company. If the service is suspended, it will be at full rate.
  - 10. Access line service for PSP telephones including SmartLine<sup>®</sup> service can not be included on account containing other classes of service. A separate account is required for this offering at each location.
  - 11. This access line includes an optional screening feature to prevent third number and collect calls from being billed to the subscriber's line. With the exception of SmartLine® service provided in A107.8 of this Tariff, the operator also can not perform coin collecting functions.
  - 12. With the exception of Coin Refund and Repair Referral Service (CRS) provided in A7.10 of this Tariff, the Company is not responsible for refunds of coins deposited in PSP coin-operated public telephones.
  - 13. With the exception of SmartLine® service provided in A107.8 of this Tariff, PSP telephones may not be attached to other types of access lines.
  - 14. The subscriber to this service will be responsible for any and all toll charges billed to the subscriber's account.
  - 15. The instrument must display information on the name, address, and telephone number of the person or entity responsible for the pay phone where callers can obtain assistance when problems occur with pay telephone service. PSPs shall provide and post on or near the pay phone:
    - a. The name and phone number of the owner of the instrument.

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TELECOMMUNICATIONS, INC.
KENTUCKY
ISSUED: June 1, 1998
BY: E.C. Roberts, Jr., President - KY

Louisville, Kentucky

#### GENERAL SUBSCRIBER SERVICES TARIFF

PSC KY. TARIFF 2A Eighth Revised Page 7.1 Cancels Seventh Revised Page 7.1 EFFECTIVE: July 1, 1998

A7. COIN TELEPHONE SERVICE

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## A7.4 Access Line Service For Payphone Service Provider Telephones (Cont'd)

## A7.4.1 Definition And Requirements (Cont'd)

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A. (Cont'd)

15. (Cont'd)

b. The operating instructions of the instrument.

c. A cost-free method for reporting complaints and obtaining refunds.

PURSUANT TO 807 KAR 5.011, SECTION 9 (1) BY: SHOMAN BULL

- 16. The subscriber shall insure that the instrument is FCC registered and is in accordance with all fearing impaired (hearing impaired (he
- 17. The caller must be able to access 911 Emergency Service (where available), free and without the use of a coin.
- 18. PSPs shall offer toll free access to 800/888 numbers.
- 19. Access lines to this service must be dedicated with one line for each station and shall not be connected behind a PBX or other line concentration device with exception to Payphone Service Provider Inmate Calling Service as defined in A7.4.7.
- 20. PSPs that provide access to long-distance services shall:
  - a. Comply with the operator service provider restrictions as described in KPSC Administrative Case No. 330, Policy and Procedures in the Provision of Operator-Assisted Telecommunications Services.
  - b. Allow access to all certified long-distance carriers through 1-700, 1-800, 1-950, or 101XXXX dialing. Access to the services of long distance carriers shall not be blocked or intercepted by PSPs or traffic aggregators. Such calls shall be routed to the network as dialed by the end user.
  - c. Allow access to Company operators. All "0-" calls shall be initially routed to the Local Exchange Company and shall not be blocked or intercepted by PSPs or traffic aggregators. Such calls shall be routed to the network as dialed by the end user.
  - d. Provide stickers to be placed on or near the telephone equipment specifying the name, address and telephone number of the entity to which the set is presubscribed for operator services.
  - e. Require that any operator service provider that rates and bills calls originated from the PSP instrument identify themselves to end-users at least once during every call before any charges are incurred.
  - f. Provide a way for any caller, upon request, to be informed as to the applicable rates.
  - g. Not accept calling cards for billing purposes if they are unable to validate the call.
- 21. For customers subscribing to Caller ID Deluxe, as specified in A13.19.2.H. of this Tariff, if the incoming call originates from a PSP set, the name information transmitted will always be "Pay Phone".
- 22. PSPs shall not charge for calls not completed.
- PSPs that accept coins shall accept coins of various denominations and shall be capable of returning unused coins.

A7.4.2 Reserved For Future Use

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#### A7. COIN TELEPHONE SERVICE

## A7.4 Access Line Service For Payphone Service Provider Telephones (Cont'd)

- A7.4.3 Reserved For Future Use
- A7.4.4 Reserved For Future Use
- A7.4.5 Rates And Charges
  - A. Rates and Charges Applied by the Company
    - 1. Flat Rate Service Monthly Charges Per Access Line
      - a. Access line basic rate
        - (1) Per Access Line

			Monthly		
			Rate	USOC	
	(a) Group	1 (0-13,800)	\$21.70 <sup>1</sup>	NA	(I)(T)
	(b) Group 2	2 (13,801 - 25,100)	21.70¹	NA	(I)(T)
	(c) Group 3	3 (25,101 - 45,500)	21.70¹	NA	(I)(T)
	(d) Group 4	4 (45,501 - 200,800)	21.70 <sup>1</sup>	NA	(I)(T)
	(e) Group 5	5 (200,801 - 1,191,800)	21.70 <sup>1</sup>	NA	(I)(T)
b.	The following acces	ss line feature charge is applicable in addition	n to the monthly charges in A	7.4.5.A.1.a. preceding.	
	(1) Public telepho	one access line <sup>2</sup>			(T)
	(a) Unrestr	icted, outward, each <sup>3,4</sup>	\$ .90	1ZY	(T)
		icted, two way, each <sup>3,4</sup>	.90	1 <b>Z2</b>	(T)
	(c) Restrict	ed, outward, each <sup>3,4,5</sup>	.90	1 <b>Z</b> 3	(T)
	(d) Restrict	ed, two way, each <sup>3,4,5</sup>	.90	125	(T)
	(e) Restrict	ed, outward, each <sup>3,4,6</sup>	.90	13D	(T)
	(f) Restrict	ed, two way, each <sup>3,4,6</sup>	.90	13E	(T)
	(g) Restricted, two way, each <sup>3</sup>		.90	13R	(T)
Note 1: The access line rate is equal to \$29.73 less the current Subscriber Line Charge (SLC) of \$7.13.  Rates for the SLC may change over time. BellSouth will charge a monthly rate of \$29.73 including the current SLC, and will file tariff revisions in a timely fashion adjusting the access line rate to reflect future changes in the SLC charge.			nonthly rate of \$29.73	(C)	
	Note 2: For the Access Line Feature options which do not offer central office blocking of 900 and 976 calls, this feature is available at the request of the subscriber as provided under Customized Code Restriction (CCR) Option #4 defined in A13.20 of this Tariff for business line customers.			(T)	
	Note 3:	Provides operator screening.			(T)
	Note 4:	Provides central office blocking of 011+ North American Numbering Plan.	calls direct distance dialed t	to numbers outside the	(T)
	Note 5:	1+900, 7 or 10 digit local, 1+DDD and 976	are blocked from completion	1.	(T)
	Note 6:	1+900, 1+DDD, and 976 are blocked from	completion.		(T)

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PSC KY. TARIFF 2A Ninth Revised Page 9 Cancels Eighth Revised Page 9 EFFECTIVE: April 7, 2003

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BELLSOUTH
TELECOMMUNICATIONS, INC.
KENTUCKY
ISSUED: March 7, 2003
BY: E.C. Roberts, Jr., President - KY
Louisville, Kentucky

## A7. COIN TELEPHONE SERVICE

## A7.4 Access Line Service For Payphone Service Provider Telephones (Cont'd)

#### A7.4.5 Rates And Charges (Cont'd)

- A. (Cont'd)
  - 2. Service charges are applied on the same basis as for individual line business service covered in Section A4. of this Tariff.
  - 3. At the request of the subscriber, Touch-Tone Calling Service may be provided as covered in Section A13. of this Tariff.
  - 4. The subscriber is responsible for Directory Assistance service charges as described in A3.13.3 and A18.7.3.
  - The multi-line business subscriber line charge, found in the F.C.C. No. 1 tariff, is applicable to all Payphone Service Provider lines.
  - 6. Trouble Determination Charges are applied on the same basis as for individual line business service covered in Section A4. of this Tariff.
  - 7. Other rates and regulations in this Tariff not discussed herein that pertain to Business Standard Measured Service apply.
  - 8. Directory listings are furnished under the rates and regulations in tariff Section A6.
  - Billing and collection services are provided to PSP utilities on the same basis as provided to all utilities as defined in Section E8, of the Access Services Tariff.
- B. Bellsouth PSP Reward® Plan
  - 1. Definition and Requirements
    - a. The BellSouth PSP Reward<sup>®</sup> Plan provides the PSP a *reward*, ranging from 0 to 8.50% percent of the full price of the service, exclusive of taxes and fees, for a term commitment of 12 or 24 months to be applied monthly, one month in arrears. The BellSouth PSP Reward<sup>®</sup> Plan term structures are as follows:

		12 Month	24 Month	
		Reward	Reward	
(1)	15 - 50 access lines	1%	2.75%	
(2)	51 - 200 access lines	1.25%	4%	
(3)	201 - 400 access lines	1.6%	5%	
(4)	401 - 800 access lines	2%	6%	
(5)	801 - 1000 access lines	2.5%	7.5%	
(6)	Over 1000 access lines	4%	8.5%	

- b. Applicable taxes and fees will be based on the full price of all services, and no taxes or fees will be added to the amount of any reward under this program. The reward for each month will be reflected as a credit in the Other Charges and Credits section of the subscriber's BellSouth bill in the month following the month to which the reward relates.
- c. The BellSouth PSP Reward® Plan term structure will become effective when an authorized agent of the Company executes a Letter of Intent for the BellSouth PSP Reward® Plan but not prior to the approval of this Tariff.
- d. The BellSouth PSP Reward<sup>®</sup> Plan offers a reward on the access line rates in A7.4.5.A.1.a preceding. The reward applied will be based on the number of PSP access lines subscribed to the BellSouth PSP Reward<sup>®</sup> Plan.
- e. The PSP must subscribe all its payphone lines to the Company's Access Line Service for Customer-Provided Public Telephones.
  - (1) The BellSouth PSP Reward® Plan does not apply to the BellSouth® SMARTLine® service.
  - (2) BellSouth® SMARTLine® service access lines do not apply toward the line count used to determine the *reward* level.
  - (3) This plan does not apply to Inmate lines.
- f. The PSP agrees to send all 0+ local and intraLATA calls (not previously incumbered as of the effective date of this tariff) to the Company. These calls must:
  - (1) originate from a telephone line associated with the subscribing PSP's account,
  - (2) originate and terminate in the same LATA,
  - (3) be carried and completed by the Company via Company facilities and
  - (4) be billed by the Company.

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EXECUTIVE DIRECTOR

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TELECOMMUNICATIONS, INC.
KENTUCKY
ISSUED: March 7, 2003
BY: E.C. Roberts, Jr., President - KY
Louisville, Kentucky

## A7. COIN TELEPHONE SERVICE

## A7.4 Access Line Service For Payphone Service Provider Telephones (Cont'd)

#### A7.4.5 Rates And Charges (Cont'd)

- B. Bellsouth PSP Reward® Plan (Cont'd)
  - Definition and Requirements (Cont'd)
    - g. A charge may be assessed, at the discretion of the Company, to PSP subscribers who terminate or violate the requirements outlined in this section prior to the expiration of the term commitment.
      - (1) The amount to be assessed for a Letter of Intent for the BellSouth PSP Reward® Plan executed on or before February 24, 2003 will be as follows:
        - (a) If the termination or violation occurs within the first 12 months of a new agreement or contract extension, 50 percent of the monthly access line rate multiplied by the number of months remaining in the term agreement, then multiplied by the number of lines subscribed to the BellSouth PSP Reward® Plan on the termination date of the agreement;
        - (b) If the termination or violation occurs within the second 12 months of a 24 month agreement or contract extension, 25 percent of the monthly access line rate multiplied by the number of months remaining in the term agreement, then multiplied by the number of lines subscribed to the BellSouth PSP Reward® Plan on the termination date of the agreement.
      - (2) For Subscriber's under a BellSouth PSP Reward® Plan Letter of Intent dated after February 24, 2003, if the Subscriber terminates or becomes ineligible for the BellSouth PSP Reward® Plan prior to the expiration of the term commitment, the Subscriber may be billed an amount equal to the total amount of rewards previously received by the Subscriber under the BellSouth PSP Reward® Plan.
    - h. The rates listed in A7.4.5.A.1.a. preceding for access line service are stabilized under the BellSouth PSP Reward® Plan for the term of the agreement and these lines will be exempt from Company initiated increases. Decreases in the access line charges that are initiated by the Company will be passed along to the subscriber, however:
      - 1) The Company reserves the right to restructure the BellSouth PSP Reward® Plan *structure* upon mandated rate reductions from the FCC, the Public Service Commissions and/or the Public Utility Commissions, to include rate rebalancing efforts.
        - Any revisions to the BellSouth PSP Reward® Plan will be made such that the subscribers will be charged a rate not to exceed the mandated rate and not to exceed the previous Reward Plan contracted rate.

#### A7.4.6 Reserved For Future Use

#### A7.4.7 Payphone Service Provider Inmate Calling Service (PSPICS)

- A. Access line service for Payphone Service Provider (PSP) telephones is provided for exclusive use of inmates (hereafter called Payphone Service Provider Inmate Calling Service, or PSPICS) served within the confines of a penal, correctional or mental institution.
- **B.** Except as modified herein, applicable regulations and requirements as set forth elsewhere in A7.4 for PSP telephones will apply to PSPICS.

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PURSUANT TO 807 KAR 5:013 SECTION 9 (1)

EXECUTIVE DIRECTOR

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KENTUCKY

ISSUED: October 11, 2002 BY: E.C. Roberts, Jr., President - KY Louisville, Kentucky PSC KY. TARIFF 2A Eleventh Revised Page 11 Cancels Tenth Revised Page 11 EFFECTIVE: November 13, 2002

#### A7. COIN TELEPHONE SERVICE

### A7.4 Access Line Service For Payphone Service Provider Telephones (Cont'd)

#### A7.4.7 Payphone Service Provider Inmate Calling Service (PSPICS) (Cont'd)

- C. In lieu of Access Line Service for PSPs as described elsewhere in A7.4, CPE stations subscribing to PSPICS are provisioned by the customer as follows:
  - 1. May be arranged for outward only calling.
  - 2. May be arranged to terminate calls after a certain amount of conversation time, or in cases of emergency in accordance with any Rules and Regulations of the Commission and upon notification to the Company of such an arrangement. The Company will not provide credit or equivalent service to the called or calling parties for such calls.
  - 3. Shall be arranged to block Directory Assistance calls.
  - 4. Unrestricted pay telephone service may be provided at the administrator's request in a fully supervised location.
  - 5. Except as provided following, shall be arranged to allow only 0+ collect calls for local, intraLATA, and interLATA calls and to block all other calling including, but not limited to, local direct, credit card, third number, 1+ sent-paid, 0+ sent-paid, 0- sent-paid, all 0-, 700, 800, 900, 976, 950, 911, and 101XXXX. Where, however, the customer-provided stations can block additional digit dialing after initial call set-up, 1+ long distance and seven digit local calling may be permitted.
  - 6. May be arranged for seven digit sent-paid local calling and for 0+ collect calling for intraLATA, and interLATA calling.
  - 7. May be arranged to limit individual inmate calls to approved telephone numbers.
  - 8. May be arranged to block access to certain telephone numbers.
  - 9. At the request of the facility administrator, call detail information, such as date and time of call, duration of calls, and called and calling telephone numbers, may be furnished to the facility where prison authorities stipulate such information appropriate in preventing or identifying abuse or unlawful use of service and where the prison authorities stipulate that the provision of such information is not in violation of any federal, state or local laws, regulations or orders.
  - 10. At the request of the facility administrator inmate service located at correctional or mental health facilities, may be provided with automated collect or debit card service for local, intraLATA and interLATA calls.
- D. Rates and charges for access line service for PSPICS are provided in A7.4.5 of this Tariff. At the request of the facility administrator, blocking of equal access calls (101XXXX) may be provided on telephones for exclusive use of inmates at the rate following.
  - (1) Blocking of equal access call (101XXXX) from completion

(a) Per line Rate USOC \$1.00 PSE

E. A notice shall be conspicuously displayed near PSPICS telephones which notifies inmates that the prison facility may monitor, time and restrict service from such phones and that information, such as date and time of call, duration of call, and originating and terminating number, may be furnished to the facility, and further, that the use of these telephones constitutes consent to this service.

#### A7.5 Reserved for Future Use

## A7.6 Reserved For Future Use

GENERAL SUBSCRIBER SERVICES TARIFF

PSC KY. TARIFF 2A Fourth Revised Page 11.1 Cancels Third Revised Page 11.1 EFFECTIVE: November 13, 2002

## **A7. COIN TELEPHONE SERVICE**

A7.6 Reserved For Future Use (Cont'd)

Louisville, Kentucky

GENERAL SUBSCRIBER SERVICES TARIFF

PSC KY. TARIFF 2A Sixth Revised Page 12 Cancels Fifth Revised Page 12 EFFECTIVE: November 13, 2002

## A7. COIN TELEPHONE SERVICE

#### A7.7 Reserved for Future Use

A7.8 SmartLine<sup>®</sup> Service for Payphone Service Provider Telephones (Obsoleted, See Section A107)

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GENERAL SUBSCRIBER SERVICES TARIFF

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## A7. COIN TELEPHONE SERVICE

A7.8 SmartLine® Service for Payphone Service Provider Telephones (Obsoleted, See Section A107) (Cont'd)

Material previously appearing on this page now appears on page(s) 2 of section A107.

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GENERAL SUBSCRIBER SERVICES TARIFF

PSC KY. TARIFF 2A Sixth Revised Page 14 Cancels Fifth Revised Page 14 EFFECTIVE: November 13, 2002

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TELECOMMUNICATIONS, INC. KENTUCKY ISSUED: October 11, 2002 BY: E.C. Roberts, Jr., President - KY Louisville, Kentucky

BELLSOUTH

## A7. COIN TELEPHONE SERVICE

## A7.8 SmartLine® Service for Payphone Service Provider Telephones (Obsoleted, See Section A107) (Cont'd)

#### A7.9 Reserved For Future Use

## A7.10 Coin Refund Service (CRS)

#### A7.10.1 General

- A. Coin Refund Service (CRS) provides Company operator handling of refund requests generated by the end users of Payphone Service Provider (PSP) telephones. On behalf of the PSP, Company operators will accept the PSP end user's request for refund of coins lost during attempts to place local, intraLATA, or interLATA calls from the PSP 's telephone.
- **B.** CRS is available to any PSP outside confinement facilities who subscribes to operator screening. CRS will not be provided for pay telephones located in confinement facilities.

#### A7.10.2 Regulations

- A. All access lines subscribed to CRS must be subscribed to the same service option.
- B. The PSP telephone must include detailed instructions on how to obtain refund and repair referral assistance.
- C. Coin Refund Service will be provided via one of the following PSP selected options:
  - Option 1 The Company operator will take the refund request from the end user and forward the information to the PSP for processing.
  - 2. Option 2 The Company operator will take the refund request from the end user. If the request is for a credit to the end user's account with the Company, the operator will issue the credit. Any other refund request will be forwarded to the PSP for processing.
  - 3. Option 3 The Company operator will take the refund request from the PSP's end user and issue a credit or draft as requested by the end user.
- D. In the case of system outages or lost data, the Company shall have no liability and shall not be responsible for providing refunds to the end user.
- E. Charges for CRS and refund amounts issued/credited to the PSP's end user will be made based solely on the Company's refund request data.
- F. Non-payment of charges for CRS may result in the interruption of the PSP's access line service.
- G. Payphone Service Providers (PSPs) requesting termination of CRS after subscribing lines to the service must give the Company thirty days advance notice. The PSP is responsible for all charges incurred for CRS during the thirty day termination notice period. The PSP is responsible for any changes to its payphones and/or to instruction cards at the payphone location after the service has been interrupted, terminated or disconnected.

Material appearing on this page previously appeared on page(s) 15 of this section. Material previously appearing on this page now appears on page(s) 2 of section A107.

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Louisville, Kentucky

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## A7. COIN TELEPHONE SERVICE

## A7.10 Coin Refund and Repair Referral Service (CRS) (Cont'd)

(M)

#### A7.10.3 Rates and Charges

A. The rates listed in 2. and 3. following are in addition to the actual amount of the refund.

1.	Option	1

			Rate	USOC
	(a)	per referral	\$1.60	NA
2.	Option 2	•		
	(a)	per referral	1.60	NA
	(b)	per credit	1.68	NA
3.	Option 3			
	(a)	per credit	1.68	NA
	(b)	per draft	2.48	NA